

For COVID positive -

- if the letter is available, patient can be transferred to medical records department (extension 1260) and they will assist with mailing that letter.
- If the letter is not available, schedule appointment with a family practice provider for COVID-19 follow up.
- If patient is needing something more than the generic letter regarding positive results, schedule telephone appointment with a family practice provider, reason for appointment COVID-19 follow up.

COVID negative -

- If the letter is available, patients can pick it up in person or transfer to 1260.
- If letter is not available but nurse already called and advising them they were negative - schedule telephone appointment with family practice provider, reason for appointment COVID-19 follow up.

For COVID positive -

- if the letter is available, patient can be transferred to medical records department (extension 1260) and they will assist with mailing that letter.
- If the letter is not available, schedule appointment with a family practice provider for COVID-19 follow up.
- If patient is needing something more than the generic letter regarding positive results, schedule telephone appointment with a family practice provider, reason for appointment COVID-19 follow up.

COVID negative -

- If the letter is available, patients can pick it up in person or transfer to 1260.
- If letter is not available but nurse already called and advising them they were negative - schedule telephone appointment with family practice provider, reason for appointment COVID-19 follow up.