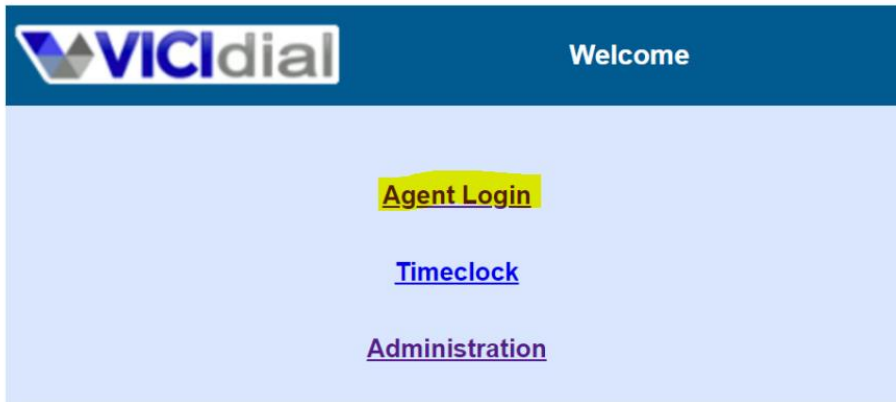
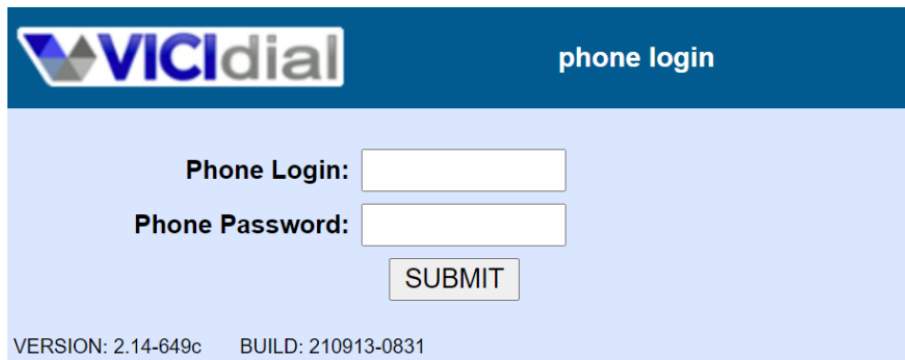


1. - Go to <https://egsglobalinc.vicihost.com/> and select the option Agent Login



2. - Enter the provided phone login, hit submit.



3. - Enter the provided User login information and select the PerfectServe campaign.



4. - Click on "call agent webphone."

No one is in your session: 8600084  
[Go Back](#)

[Call Agent Webphone ->](#)

5. - Once you log in, your set status will be paused, click on "you are paused" to switch to active.

Logged in as User: 8654195489 on Phone: SIP/8654195489 to campaign: PERFECTS

2021-10-14 12:41:36 session ID: 8600084  
Calls in Queue: 0

**VICIdial SCRIPT FORM**

STATUS:

**YOU ARE PAUSED**

**DIAL NEXT NUMBER**

LEAD PREVIEW  
RECORDING FILE:

RECORD ID:

**START RECORDING**

**WEB FORM**

**WEB FORM 2**

**PARK CALL**

**TRANSFER - CONF**

**HANGUP CUSTOMER**

**SEND DTMF**

Customer Time:

Channel:

Customer Information:

Title:  First:  MI:  Last:

Address1:

Address2:  Address3:

City:  State:  PostCode:

Province:  Vendor ID:  Gender: U - Undefined

Phone:  DialCode:  Alt. Phone:

Show:  Email: 8654195489

Comments:

6. - Done, ready to receive calls.

Logged in as User: 8654195489 on Phone: SIP/8654195489 to campaign: PERFECTS

2021-10-14 12:43:36 session ID: 8600084  
Calls in Queue: 0

**VICIdial SCRIPT FORM**

STATUS:

<b>YOU ARE ACTIVE</b>	Customer Time:	Channel:
<b>DIAL NEXT NUMBER</b>	Customer Information:	
<input type="checkbox"/> LEAD PREVIEW	Title: <input type="text"/>	First: <input type="text"/> MI: <input type="text"/> Last: <input type="text"/>
RECORDING FILE:	Address1: <input type="text"/>	
RECORD ID:	Address2: <input type="text"/>	Address3: <input type="text"/>
<b>START RECORDING</b>	City: <input type="text"/>	State: <input type="text"/> PostCode: <input type="text"/>
<b>WEB FORM</b>	Province: <input type="text"/>	Vendor ID: <input type="text"/> Gender: U - Undefined <input type="text"/>
<b>WEB FORM 2</b>	Phone: <input type="text"/>	DialCode: <input type="text"/> Alt. Phone: <input type="text"/>
<b>PARK CALL</b>	Show: <input type="text"/>	Email: 8654195489
<b>TRANSFER - CONF</b>	Comments: <input type="text"/>	
<b>HANGUP CUSTOMER</b>		
<b>SEND DTMF</b>	<input type="text"/>	